



COMMERCIAL PENSACOLA BEACH

ECUA
9255 STURDEVANT ST
850-476-5110

CUSTOMER SERVICE
850-476-0480
Monday-Friday
8:30am-5:00pm

AFTER HOURS OR
WEEKENDS
850-476-5110

History of the Emerald Coast Utilities Authority

The ECUA was originally created in 1981 by an Act of the Florida Legislature to own, manage, finance, promote, improve and expand the water and wastewater systems of Escambia County and the City of Pensacola. ECUA exists under the laws of the State of Florida and is governed by a five-member board. Each member is elected within one of the five County districts.

ECUA Mission Statement

The people and resources of the Emerald Coast Utilities Authority are committed to providing the citizens of Escambia County with service to the highest quality. We are dedicated to meeting the needs of our customers in a courteous and responsive manner.

Security Deposits

The security deposit protects the ECUA against potential losses arising from customer failure to pay for services. Deposits will be retained and applied against final bills. All deposits will earn interest at the rate determined by the ECUA.

Service Size	Water & Sewer	Water Only	Sewer Only
5/8"	\$ 118.25	\$ 32.25	\$ 86.00
3/4"	215.25	48.75	166.50
1"	268.50	53.75	214.75
1 1/2"	724.50	161.00	563.50
2"	1449.00	322.00	1127.00
3"	5366.00	858.50	4507.50
4" & above	7888.00	1288.00	6600.00

Commercial customers will be required to increase their security deposit to 2 1/2 times their average bill if during any consecutive 12-month period they fail to pay three or more utility bills within 45 days after the bill is mailed. All non-residential customers may post a surety bond or Irrevocable Letter of Credit in lieu of a cash deposits for a 2 inch or larger meter.

Fire Hydrant Meter Deposit

Fire hydrant meters are available to provide temporary water service. A deposit is required before the meter will be installed. A termination request must be received prior to refunding the deposit. Charges for water usage are based on the minimum charge for a 3" meter, **\$366.14** up to 50,000 gallons plus **\$5.54** per additional 1,000 gallons.

Installation	\$ 38.75
Backflow Fee	10.00
Deposit	1,080.50
Total	\$ 1,129.25

Pensacola Beach Commercial Rates

These are the current monthly rates which are subject to change based on ECUA Board action. All fees are based on meter size.

Water		Rate
Meter Size		
5/8"	up to 10,000 gals	\$ 73.25
1"	up to 20,000 gals	146.46
1 1/2"	up to 30,000 gals	219.68
2"	up to 40,000 gals	292.91
3"	up to 50,000 gals	366.14
4"	up to 60,000 gals	438.24
5"	up to 70,000 gals	512.45
6"	up to 80,000 gals	585.82

If over minimum gallons used, price is \$5.54 per additional 1,000 gallons.

Sewer

Meter Size	Rate
5/8" up to 10,000 gals	\$134.10
1" up to 20,000 gals	268.14
1 1/2" up to 30,000 gals	402.29
2" + up to 40,000 gals	536.31

If over minimum gallons used, price is \$9.31 per additional 1,000 gallons.

Motels/Hotels**Water Rates**

Up to 4,000 gallons per unit	\$24.45
Over 4,000 gallons per unit per 1,000 gallons	5.23

Sewer Rates

Up to 3,000 gallons per unit	\$33.73
Over 3,000 gallons per unit per 1,000 gallons	5.60

Fire Line Charge

**Other than single family residential
Mainland/Pensacola Beach**

Fire Line Size	Monthly Charge
2" or less	\$ 5.50
3"	8.25
4"	10.75
6"	21.50
8"	28.50
10"	45.50
12"	60.25

Fees

All fees are subject to change based on ECUA Board action.

Service Fee

When customers request a meter be turned on or off, there will be a \$10.75 service charge. This fee does not apply to a customer terminating services and receiving a final bill.

Same Day Service Fee

When a customer requests same day service, a fee of \$26.75 will be charged when requested after 11:00 a.m. This fee is in addition to the \$10.75 service fee.

Delinquent Processing Fee

When service has been disconnected due to non-payment, the processing fee is \$32.25 prior to 11:00 p.m. After 11:00 p.m. weekdays or anytime during holidays or weekends, the fee is \$70.00.

Returned Check Fee

Payments that are returned for any reason are subject to a \$16.25 service fee.

Meter Test Fees

Meter test fees are based on meter size and are done at the request of the customer:

Less than 1 1/2"	\$ 43.00
1 1/2" to 2"	80.75
Larger than 2"	214.75

No fee will be charged if result of test is more than 5% in error.

Sewer Improvement Fee

Other than single family residential

Average Gallons Used Per Month	Monthly Charge
Up to 3,000	\$ 7.00
3,001-15,000	10.00
15,001-30,000	25.00
30,001-50,000	50.00
50,001-100,000	100.00
100,001-200,000	200.00
200,001-500,000	300.00
500,001 and up	500.00

Average gallons used per month will be fixed for an annual period based upon average water consumption from May 1 to April 30. Other than single family residential customers who do not have adequate account history from which to compute an annual average water consumption shall have their monthly charge based upon anticipated monthly usage.

Capital Improvement Fee

Meter Size	Water Only	Wastewater Only
5/8"	\$ 2.50	\$ 2.50
3/4"	3.75	3.75
1"	7.50	7.50
1 1/2"	10.00	10.00
2"	62.50	62.50
3"	100.00	100.00
4"	300.00	300.00
6"	500.00	500.00
8"	500.00	500.00
10"	500.00	500.00
12"	500.00	500.00

**Disposal of Domestic Septage,
Portable Toilet and Grease Trap Waste**

The charge for the disposal of domestic septage, portable toilet, and grease trap waste is \$81.00 per one thousand (1,000) gallons during normal operating hours, i.e., non-holiday weekdays from 7:00am to 5:00pm, and \$121.50 per one thousand (1,000) gallons at all times outside the normal operating hours defined above.

**Commercial Impact and Connection
Fees for New Construction**

Each applicant for new water and sewer service will be required to pay impact and connection fees. Fees are site specific and are not refundable.

Water	
Meter Size	Impact Fee
5/8"	\$ 998.00
1"	\$2,626.00
Sewer	
Meter Size	Impact Fee
5/8"	\$1,835.00
1"	\$4,832.00

For meters greater than 1" in size, a large meter contract is required and impact fees are based on a gallon per day usage rate. Currently, the minimum water impact fee for non-residential meters 1 1/2" or larger is \$3,630.00. Water impact fees per 100 gallons of average daily flow is \$363.00. The minimum sewer impact fee for non-residential meters 1 1/2" or larger is \$6,670.00. Sewer impact fees per 100 gallons of average daily flow is \$667.00.

These are the current impact fees and are subject to change from time to time based on ECUA Board action.

Connection Fees

In addition to the water and sewer impact fees listed above, there is a separate connection fee for water and sewer. The owner or developer is responsible for installing water and sewer services at the owner's expense. Please contact our Customer Service Call Center at 476-0480 for a price quote on both of these services. All fees must be paid prior to the initiation of services.

Cross Connection Control

ECUA requires all new commercial water customers to install and maintain a backflow prevention assembly on the water service. This is also a requirement of the Escambia County Building Code. Prior to receiving a Certificate of Occupancy, a backflow prevention assembly must be installed on the customer's water supply line between the water meter and the building to be served. The backflow assembly must also be installed on all fire protection systems connected to the ECUA water supply. The installation of backflow prevention assemblies must be inspected by the ECUA. All backflow prevention assemblies must be tested annually. Testing must be conducted by a certified backflow prevention assembly tester and the results of the testing must be reported to ECUA.

Food Service Establishments

ECUA requires all new commercial Food Service Establishments which discharges into the wastewater system shall be charged \$25.00 per month. Food Service Establishments are required to install and maintain grease interceptors/traps of the design and capacity specified by the Florida Plumbing Code.

Each new Food Service Establishment must register with the ECUA as producers of Fats, Oils and Grease. Each establishment must be pumped in accordance with the ECUA ordinance.

Need to make a payment?

Payments can be made by phone by calling 850-512-1548 or online at www.ecua.fl.gov. A convenience fee of 2.9% for credit cards, will be charged for using this service.

You may also mail your bill payment to:
ECUA
PO Box 17089
Pensacola FL 32522-7089

Payments are also accepted at any Hancock Bank location, **provided you are paying the current bill by check and you have your payment stub.**