



Customer Pipeline

Emerald Coast Utilities Authority

ECUA Board Elects Officers for 2024-2025

The ECUA held its Organizational Board Meeting for 2024-2025 on Tuesday, November 19. Officers were elected among the members to fill the positions of Board Chairman and Vice-Chairman. As such, Ms. Vicki Campbell, District One, was elected to serve as Board Chairman and Mr. Kevin Stephens, was re-elected to the Vice-Chairmanship. Also, by unanimous vote, Mr. Larry Williams, Sr., District Three, was elected to the Chairmanship of the Citizens' Advisory Committee (CAC) and Mr. Dale Perkins, District Four, was elected to serve as the CAC Vice-Chairman. The Board then appointed the following citizens to serve on the CAC:

- Mr. Chuck Kimball - District One
- Mr. Dean Kirschner - District Two
- Mr. Louis Brown, III - District Three
- Vacant at time of printing - District Four
- Mr. David Murzin - District Five
- Ms. Imelda Cromartie - At Large
- Ms. Louise Ritz - At Large

Finally, the Board unanimously approved the proposed schedule for its regular monthly meetings for the 2025 calendar year, which will be typically held at 3:00 p.m. on the fourth Tuesday of the month. CAC meetings are typically held on the Tuesday of the week prior to the Board meeting, also at 3:00 p.m. The proposed schedule for the 2025 ECUA Board meetings is as follows:

- | | | | |
|---------------|------------|----------------|---------------|
| • January 28 | • April 22 | • July 22 | • October 28 |
| • February 25 | • May 28 | • August 26 | • November 18 |
| • March 25 | • June 24 | • September 23 | • December 16 |



Mark Your Calendars!

ECUA offices will be closed **on Monday, January 20**, in observance of the Martin Luther King, Jr. holiday.

There are **no changes** to any of the Sanitation collections scheduled on the Martin Luther King, Jr. holiday.

Wishing All our Customers a Safe & Happy Holiday!



Dates to Remember in 2025

ECUA offices will be closed for the following holidays on these dates:

- | | |
|-----------------------------|---|
| New Year's Day, 2025 | Monday, January 1, 2025 |
| Martin Luther King, Jr. Day | Monday, January 20 |
| Presidents' Day | Monday, February 17 |
| Memorial Day | Monday, May 26 |
| Independence Day | Friday, July 4 |
| Labor Day | Monday, September 1 |
| Thanksgiving | Thursday, November 27 and Friday, November 28 |
| Christmas Eve | Wednesday, December 24 |
| Christmas Day | Thursday, December 25 |
| New Year's Day, 2026 | Thursday, January 1, 2026 |

Please refer to the *Customer Pipeline* throughout the year or visit us online at www.ecua.fl.gov to see how the holidays may impact various ECUA services or business hours.

Safe Disposal of Lithium-ion Batteries

Lithium-ion batteries and devices containing these batteries pose a serious fire hazard when disposed of in the trash and should NOT go in household garbage or recycling bins. According to the US Environmental Protection Agency (USEPA), Lithium-ion batteries should be taken to separate recycling or household hazardous waste collection points. For more information, visit the EPA site at www.epa.gov/recycle/used-lithium-ion-batteries and find out more about the Escambia County Household Hazardous Waste program at myescambia.com.



ECUA Employees Raise \$10,000 For Sacred Heart Children's Hospital



From left: J. Bruce Woody, ECUA Executive Director, Ron Doolittle, ECUA Senior Water System Operator, Daniel Corliss, ECUA Assistant Director of Water Production (back row); Bobby Rogers, ECUA Water and SCADA Operations Manager, Stephanie Barber, Foundation Development Analyst, and Michaela McCarthy, Children's Miracle Network Coordinator.

Thanks to the support of 15 incredible sponsors, we're thrilled to announce a \$10,000 donation to the Sacred Heart Foundation for the Studer Family Children's Hospital at Ascension Sacred Heart! Since 1999, our Annual Employees' Golf Tournament has raised a total of \$219,500 in support of this meaningful mission. Held on October 18th at the Scenic Hills Country Club, we had an amazing turnout with 22 teams and 85 golfers, including 23 ECUA employees, all united for a great cause. Special thanks to the 10 ECUA employees and five volunteers from Ascension Sacred Heart who made this day possible. We can't wait to do it all over again next year!

Bulk Waste Pick-up: Call-in for Service

Last year, bulk waste service became a call-for-pickup service! This change was made to help us serve you more efficiently and also prevent the accidental collection of items left near the curb that were not meant to be collected.



To request a bulk waste pickup, simply call or email Customer Service before 2 p.m. on the day prior to your regular collection day. Scheduled Bulk waste pickups will always be on your normal trash collection day, making it easy to remember and plan ahead! You can also request a bulk waste pick-up using the Recycle Coach app, which can be downloaded from the App Store or Google Play.



Help Prevent Water Lines From Freezing Now



Every winter, many home and business owners face the inconvenience and expense that come with frozen water pipes.

With below freezing temperatures possible through our winter season, now is a good time to review ways to protect household pipes from freezing temperatures.

Following are a few bullet points of simple measures ECUA customers can take to ready their home's plumbing for winter's freezing temperatures. Visit the Advisories section on our website at ecua.fl.gov for more detailed information on how to address each of these points:

- **Insulate pipes or faucets in unheated areas of the home**
- **Disconnect and drain outdoor hoses**
- **Run a trickle of water from the faucet furthest from the water line coming to your house**
- **Remember the backflow preventer!**

Remember, external, exposed pipes are naturally the most vulnerable to freezing so it's important to prepare now!