



North End Santa Rosa Co. Sanitation Services

Emerald Coast Utilities Authority

What IS or IS NOT Recyclable?

As our recycling program has grown and evolved, the list of accepted recyclables has also changed. We make this information available in many ways but the most updated list of items will always be found online.

For a complete list of accepted and non-accepted items, additional related information on ECUA's recycling program, or to sign-up for recycling service, visit us at LiveGreenECUA.com or ecua.fl.gov/green/recycling. Be a recycling champion!



What Can I Recycle?

- Glass, any color
- Plastics No. 1-2
- Cardboard
- Tin/Steel Cans & Lids
- Aluminum Cans & Lids
- Newspaper & Inserts



During this time of year, yard waste levels are high as residents take advantage of longer days and seasonable weather to spruce up their yards. Collections may run behind schedule. **If your yard waste collection was missed, it is likely that the truck did not finish its daily route. Be assured that the truck will complete its route the next day and collections will be caught up by Wednesday or Saturday.** We appreciate your patience and understanding.

What Are My Collection Days?

If you are unsure as to which days are your collection days, please follow this link to the Santa Rosa County website:

www.santarosa.fl.gov/442/Garbage-Service-Provider-Pick-Up-Days

Once you reach that website, scroll down to the 'Who is My Service Provider?' section and click on the interactive button. This search feature allows you to plug in your address to find out your collection days for regular garbage service, recycling, and yard waste, too! It will indicate when your yard waste collection is scheduled...on the even or odd weeks of the month.



You can also find the schedule for yard waste collections on the ECUA website at: www.ecua.fl.gov/santa-rosa. Scroll to the yard waste section and click on the 2020 Yard Waste Collection calendar link.



Mark Your Calendars!



ECUA offices will be closed on **July 3**, and on **Sept. 7**, in observance of the Independence Day and Labor Day holidays, respectively.

Sanitation Schedules for the Independence Day and Labor Day Holidays

There are **no changes** to the collection schedules for all Residential and Commercial customers.

All garbage, yard waste, recycling and commercial dumpster collections will be made on their regularly scheduled days.

Have Safe and Happy Holidays!



Bulk Waste Service

Your residential collection service includes bulky waste pick-up -- furniture and other household items that are too large to fit in the automated can for disposal. Just give us a call or email us and we'll take care of the rest. After you schedule the pick-up, simply place your item(s) at the curb before 7:00 a.m. on your regular collection day. Our Bulk Waste crew will be by to pick it up. What could be simpler?

The items we accept for our Bulk Waste Program are:

furniture (couch, mattress, desk, chairs, dresser) rugs, carpets and carpet pads, vacuum cleaners, bicycles, grills (please, no LP fuel tanks), toilets, etc.

Keep These Simple Guidelines in Mind:

- Customers **need to call or email** our Customer Service to schedule a pick-up.
- Items should be placed at the curb by 7:00 a.m. on your regular collection day, but no sooner than 48 hours before collection day.
- Please place the bulk waste item(s) at curbside, away from over-hanging tree limbs and/or wires, and being careful not to block traffic.
- We will gladly collect up to two cubic yards of bulk items per pick-up.
- Yard waste is not included in the bulk waste collection program. ECUA will pick up yard waste in a separate bi-weekly collection (see article on front page for link to the 2020 Yard Waste Collection calendar).

Sanitation Collection Times May Vary

Periodically, the ECUA Sanitation Department revises its collection routes to keep pace with the growth in our service area, and to help us maintain the most effective collection routes possible.

Customer collection days do not usually change (we will advise you if they do), but the time of day the truck arrives at your home to collect your garbage or yard waste may vary from time to time. Factors affecting pick-up times may include seasonal variations in volume of garbage, yard waste or recyclables, operational or staffing issues, and even weather may play a part in impacting pick-up schedules.

Collections for some routes may take until 7 p.m. before being completed, so please do not call to report a missed pick-up until the morning after your scheduled pick-up day.

To be sure your collection is not missed, please place your garbage and recycling containers, yard waste, and any bulk items at the curb by 7:00 a.m. on your normal collection day. Thank you for your assistance and cooperation.

Yard Waste Service

ECUA provides yard waste collection service once every other week to all residential customers in north end Santa Rosa County. Our crews get an early start every day, so it is best to have your yard waste at the curb prior to 7:00 a.m. on your scheduled yard waste collection day.

Yard waste, as defined by the ECUA Sanitation program, includes: leaves, pine straw, grass clippings and small prunings.

Please follow these few simple guidelines:

1. Do not use your garbage or recycling can for yard waste. Yard waste is collected separately from household garbage and recyclables.

2. Place your bagged or canned yard waste within two feet of the curb and away from the road.

3. Small yard waste, leaves, pine straw and grass clippings must be contained in standard garbage containers or yard waste bags that do not weigh more than 50 pounds when full.

4. Cut limbs should not exceed six feet in length or 50 pounds in weight, and must be bundled. Please remember to tie loose limbs into manageable and secure bundles.

Customer Service: 476-0480 • www.ecua.fl.gov • customer.service@ecua.fl.gov

• After-hours Emergency Calls: 476-5110 •