



North End Santa Rosa Co. Sanitation Services

Emerald Coast Utilities Authority

New Night Deposit Box Location

Effective June 1, 2017, there will be an outside drop box at the ECUA Sanitation Complex campus located at 3050 Godwin Lane. This drop box may be used to deposit payments in the form of checks or money orders (**no cash, please!**) on current accounts only. If you make payments using this drop box, please allow 2 business days for processing of the payment.

So if your daily travels take you to the Mobile Hwy./Pine Forest Rd. area, keep this drop box location in mind as a convenient payment location, and don't forget the Ellyson Industrial Park office deposit box. It also accepts check or money order payments on current accounts only. **Cash should not be placed in the night deposit boxes;** ECUA is not responsible for cash payments placed in the deposit boxes. Payments placed in the Ellyson Industrial Park deposit box during operating hours will be credited to the customer's account on the following business day.

Sanitation Collection Times May Vary

Periodically, the ECUA Sanitation Department revises its collection routes to keep pace with the growth in our service area, and to help us maintain the most effective collection routes possible.

Customer collection days do not usually change (we will advise you if they do), but the time of day the truck arrives at your home to collect your garbage or yard waste may vary from time to time. Factors affecting pick-up times may include seasonal variations in volume of garbage, yard waste or recyclables, operational or staffing issues, and even weather may play a part in impacting pick-up schedules. ***Collections for some routes can take until 5 or 6 pm before being completed, so please do not call to report a missed pick-up until the morning after your scheduled pick-up day.***

To be sure your collection is not missed, please place your garbage and recycling containers, yard waste, and any bulk items at the curb by 7:00 a.m.



on your normal collection day.

Thank you for your assistance and cooperation.



Mark Your Calendars!

ECUA offices will be closed in observance of the Independence Day holiday on **Tuesday, July 4.**



Sanitation Schedule for the Independence Day Holiday

There are **no changes** to the collection schedules for all Residential and Commercial customers.

All garbage, yard waste, recycling and commercial dumpster collections will be made on their regularly scheduled days during the Independence Day holiday week.

**Have a Safe and
Happy Holiday!**

Bulky Waste Service

Your residential collection service includes bulky waste pick-up -- furniture and other household items that are too large to fit in the automated can for disposal. Just give us a call or email us and we'll take care of the rest. Simply place your item(s) at the curb before 7:00 am on your regular collection day. Our Bulk Waste crew will be by to pick it up. What could be simpler?



Keep These Simple Guidelines in Mind:

The items we accept for our Bulk Waste Program are: Furniture (couch, mattress, desk, chairs, dresser) rugs, carpets and carpet pads, vacuum cleaners, bicycles, grills, toilets, etc.

- Customers **need to call or email** our Customer Service to schedule or receive a pick-up.
- Items should be placed at the curb by 7:00 a.m. on your regular collection day, but no sooner than 48 hours before collection day.
- Please place the bulky waste item(s) at curbside, away from overhanging tree limbs and/or wires, and being careful not to block traffic.
- We will gladly collect up to two cubic yards of bulky items per pick-up.
- Yard waste is not included in the bulky waste collection program. ECUA will pick up these materials in a separate weekly collection.

Three Great Ways to Re-Use and Recycle Plastic Shopping Bags

Remember: Take Re-usable Bags When Shopping
Many Local Retailers Also Accept Returned Bags

1. If you're mailing something fragile, wrap it in plastic bags instead of new bubble wrap.
2. Reuse a plastic bag to line small trash cans, like in the bathroom, instead of buying new plastic can liners. Keep a few underneath the bag in the trash can to make changing the bag easy and quick.
3. Whether you are packing to move or just storing breakables in the attic, wrap them in plastic bags to cushion them against damage.

Yard Waste Service

ECUA provides yard waste collection service once every other week to all residential customers in north end Santa Rosa County. Our crews get an early start every day, so it is best to have your yard waste at the curb prior to 7:00 a.m. on your scheduled yard waste collection day.

Yard waste, as defined by the ECUA Sanitation program, includes: leaves, pine straw, grass clippings and small prunings.

Please follow these few simple guidelines:

1. **Do not use your garbage or recycling can for yard waste. Yard waste is collected separately from household garbage.**
2. Place your bagged or canned yard trash within two feet of the curb and away from the road.
3. Small yard waste, leaves, pine straw and grass clippings must be contained in standard garbage containers or yard waste bags that do not weigh more than 50 pounds when full.
4. Cut limbs should not exceed six feet in length or 50 pounds in weight, and must be bundled. Please remember to tie loose limbs into manageable and secure bundles.