

North End Santa Rosa Co. Sanitation Services

Emerald Coast Utilities Authority

What Are My Collection Days?

If you are unsure as to which days are your collection days, please follow this link to the Santa Rosa County website:

http://www.santarosa.fl.gov/bocc/solidwaste.cfm

This search feature allows you to plug in your address to find out your collection days for regular garbage service, recycling, and yard waste, too! It will indicate when your yard waste collection is scheduled...on the even or odd weeks of the month.



You can also find the schedule for yard waste collections on the ECUA website at: http://www.ecua.fl.gov/santa-rosa.

Scroll to the yard waste section and click on the calendar link.

Sanitation Collection Times May Vary

Periodically, the ECUA Sanitation Department revises its collection routes to keep pace with the growth in our service area, and to help us maintain the most effective collection routes possible.

Customer collection days do not usually change (you will be advised if they do), but the time the truck arrives at your home to collect your garbage or yard waste may vary from time to time. Factors affecting pick-up times may include seasonal variations in volume of garbage, yard waste or recyclables, operational or staffing issues, and even weather may play a part in impacting pick-up schedules. Collections for some routes can take until 5 or 6 pm before being completed, so please do not call to report a missed pick-up until the morning after your scheduled pick-up day.

To be sure your collection is not missed, please place your garbage and recy-



cling containers, yard waste, and any bulk items at the curb by 7:00 a.m. on your normal collection day.

Thank you for your assistance and cooperation.



Mark Your Calendars!

ECUA offices will be closed in observance of the Independence Day holiday on **Monday**, **July 4**.



Sanitation Schedule for the Independence Day Holiday

There are **no changes** to the collection schedules for all Residential and Commercial customers.

All garbage, yard waste, recycling and commercial dumpster collections will be made on their regularly scheduled days during the Independence Day holiday week.

Have a Safe and Happy Holiday!

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BulkyWaste Service

Your residential collection service includes bulky waste pick-up — furniture and other household items that are too large to fit in the automated can for disposal. Just give us a call or email us and we'll take care of the rest. Simply place your item(s) at the curb before 7:00 am on your regular collection day. Our Bulk Waste crew will be by to pick it up. What could be simpler?



Keep These Simple Guidelines in Mind:

The items we accept for our Bulk Waste Program are: Furniture, such as: couch, mattress, desk, chairs, dresser; rugs; carpets and carpet pads; vacuum cleaners; bicycles; bags of clothes; grills; toilets, etc.

- Customers **need to call** in or email our Customer Service to schedule or receive a pick-up.
- Items should be placed at the curb by 7:00 a.m. on your regular collection day, but no sooner than 48 hours before collection day.
 - Please pile the bulky waste item(s) at curbside, away from over-hanging tree limbs and/or wires, and being careful not to block traffic.
 - We will gladly collect up to two (2) cubic yards of bulk items per pick-up.
 - Yard waste is not included in the bulky waste collection program. ECUA will pick up these materials in a separate weekly collection.

Yard Waste Service

ECUA provides yard waste collection service once every other week to all residential customers in north end Santa Rosa County. Our crews get an early start every day, so it is best to have your yard waste at the curb prior to 7:00 a.m. on your scheduled yard waste collection day.

Yard waste, as defined by the ECUA Sanitation program, includes: leaves, pine straw, grass clippings and small prunings.

Please follow these few simple guidelines:

- 1. Do not use your garbage or recycling can for yard waste. Yard waste is collected separately from household garbage.
- 2. Place your bagged or canned yard trash within two feet of the curb and away from the road.
- 3. Small yard waste, leaves, pine straw and grass clippings must be contained in standard garbage containers or yard waste bags that do not weigh more than 50 pounds when full.
- 4. Cut limbs should not exceed six feet in length or 50 pounds in weight, and must be bundled. Please remember to tie loose limbs into manageable and secure bundles.



Customer Service: 476-0480 • www.ecua.fl.gov • customer.service@ecua.fl.gov

• After-hours Emergency Calls: 476-5110 •