



# Customer Pipeline

Emerald Coast Utilities Authority

## ECUA Honored with Two Peak Performance Awards

The Emerald Coast Utilities Authority has again earned Peak Performance Awards, this time for the 2018 monitoring calendar year. The Peak Performance Awards program, sponsored by the National Association of Clean Water Agencies (NACWA), recognizes public wastewater treatment facilities for their outstanding records in compliance with the National Pollutant Discharge Elimination System (NPDES) permitting limits during a full calendar year.

The ECUA's Pensacola Beach Water Reclamation Facility (PBWRF) received a Gold Peak Performance Award with its perfect compliance record, meeting every one of its 4,153 compliance points throughout the 2018 calendar year! The ECUA's Bayou Marcus Water Reclamation Facility (BMWRF) earned a Silver Peak Performance Award. To qualify for this honor, a wastewater treatment or water reclamation facility must have had five or fewer excursions in the compliance with their NPDES permit limits. The BMWRF experienced only *one* excursion out of the 3,566 annual compliance points monitored during 2018, and has earned a Peak Performance Award in 18 of the last 21 years. This year's award marks the tenth time that the Pensacola Beach WRF has earned a NACWA Award. This awards record is a testament to the professionalism of the ECUA's 44 licensed wastewater treatment operators.

The Central Water Reclamation Facility (CWRF), which provides reclaimed water daily to ECUA's industrial partners, Gulf Power and International Paper, is an advanced wastewater treatment (AWT) facility that the Authority has operated since its construction in late 2010. Since then, the CWRF has earned four Peak Performance Awards.



**From Left to Right:** Steve Routt, Plant Manager, PBWRF; Randy Sears, ECUA Director of Water Reclamation; Clarence "Sonny" Bonds, Plant Manager, BMWRF.



## Mark Your Calendars!

ECUA business offices will be closed Thursday and Friday, **November 28 and 29**, in observance of the Thanksgiving holiday.

### Sanitation Pick-up Schedule for the Thanksgiving Week (Escambia County ONLY)

**Residential Customers**  
Garbage, Yard Trash & Recycling Services

Thursday collection will be on **Friday, Nov. 29**

Friday collection will be on **Saturday, Nov. 30**

**Commercial Customers**  
Dumpster Services

Thursday collection will be on **Wednesday, Nov. 27** (the day BEFORE the holiday.)

Friday and Saturday collections will not change.

**Have a Safe and Happy Holiday!**

## ECUA Residential Grease Recycling Program

Deep-fried turkey, thick gravy, sweet potato casserole.... These are typically part of the delicious, traditional holiday fare that is wonderful on the table but not so in our sewer lines. This is the time of year when it really is important to dispose of household grease correctly, in order to avoid sanitary sewer backups and overflows. Proper disposal of grease is essential to ensure that your home's plumbing and ECUA sewer lines don't get "all choked up." Pouring cooking grease down the drain is **never** recommended because as grease cools, it hardens, leading to "chokes" in your plumbing or sewer line. With the cooler temperatures that occur during this time of year, the grease tends to harden more quickly.



Grease-choked sewer interior

The aim of ECUA's Residential Grease Disposal Program is to help our customers capture and dispose of their cooking grease in an environmentally safe and effective way.

**Here's how it works:** First, collect your used cooking oil in its original container if possible, or pick up a grease container that you can use to store and dispose of household cooking grease. You may find grease containers at any of the twelve ECUA Grease Recycling Disposal Stations that are conveniently located throughout our service area (please visit our website for a complete list of locations). Return your filled container to any of these designated drop-off locations, exchange it for an empty container, and you are ready to repeat the process. Once the cooking oil/grease is collected, it's then recycled as biodiesel fuel. It's that simple!



## GIS Day 2019

Sponsored by Santa Rosa County

### What is GIS?

GIS or a geographic information system is much more than a mapping software program, it is a framework for gathering, managing, and analyzing data. Through this analysis as well as visualization, GIS reveals deeper insights into data such as patterns, relationships, and situations, which provides for better and more informed decision making. GIS solutions are used by GIS professionals worldwide in many government, education, non-profit, volunteer, and business settings.

### What is GIS Day?

GIS Day is a global event for users of Geographic Information Systems, designed to help educate the public about how geography makes a difference in their lives, and to demonstrate the GIS technology. This year users from various agencies, including ECUA, and other institutions will be highlighted, including a special presentation by the dual-enrollment students from Navarre Beach Marine Science Station. Activities will include a Map Scavenger Hunt, Map Making Contest, Door Prizes, and more. Whether you are a professional cartographer, a geography newbie, or simply have a curiosity, everyone is welcome and encouraged to learn and participate.



### Join Us and Learn More About It!

**When:** Wednesday, November 13, 2019  
10:00 am to 2:00 pm

**Where:** Santa Rosa County Auditorium  
4530 Spikes Way  
Milton, FL



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