

# Customer Pipeline

Emerald Coast Utilities Authority

## **Celebrate National Drinking Water Week!**

Get in on the celebration as we take time to observe National Drinking Water Week 2025! For more than 46 years, the American Water Works Association and its members have celebrated Drinking Water Week – a unique opportunity for both water professionals and the communities they serve to join together in recognizing the vital role water plays in our daily lives.

Please join ECUA as we celebrate water this year by focusing on conservation of this precious resource. National Drinking Water Week is officially slated for May 4-10, but we can make a point of conserving water all year long. Here are a few ways you can help make a difference:



- When giving Fido a bath, fill up a little tub instead of leaving the hose running. Turn the water supply back on to rinse off only!
- Water the lawn and garden only when necessary. If your sprinkler system is on a timer, make sure that it is not set to come on when rain is forecast, or after a heavy rainfall. Make sure your irrigation system has a working rain sensor.
- Periodically check to make sure that outside spigots are not forgotten in the "on" or open position, and that they are tightly closed.
- Cut down on the frequency of at-home car washing, which uses about 150 gallons per wash, and watch the water savings add up.
- Every time you shave minutes off your use of hot water, not only do you conserve water but you also save energy and keep dollars in your pocket.
- Using a low-flow showerhead can save 15 gallons of water during a 10-minute shower. It can really add up!

We hope that following some of these

simple steps will help you conserve water and save money too! For other conservation tips, check out the "Live Green" tab on the ECUA website at: ecua.fl.gov/blogs/water-conservation-ideas







ECUA offices will be closed on Monday, May 26, in observance of the Memorial Day holiday.



Sanitation Schedule for the Memorial Day
Holiday

There are **no changes** to the collection schedules for all Residential and Commercial customers.

All garbage, yard waste, recycling and commercial dumpster collections will be made on their regularly scheduled days.



Have a Safe Holiday!

#### Emerald Coast Utilities Authority



# Compost: It's in the Bag!

ECUA's Emerald Coast bloom compost product is available by appointment only in 40-lb. bags or for bulk pick-up at the Compost Retail Facility located within our Ellyson Industrial Park campus. Please note that we no longer deliver bulk quantities.

ECUA's bloom product achieved the US Composting Council's (USCC) Seal of Testing Assurance (STA), which certifies that the finished compost product consistently meets the program's high-quality standards. In fact, the product is regularly tested to achieve Class AA quality of federal and state standards.

Please call us at (850) 969-6606, Monday through Friday, for pricing information and to schedule a pick-up for bagged or bulk quantities.

LET'S GET

SOCIAL

FOLLOW USE

Scan the QR code with your phone's camera to watch the latest episode of our new series, "How's My Recycling?" or visit our social media pages.













**News** 

Alert!

### Be on the Alert!

Sign-up to be a part of the ECUA Notification System! You'll receive time-sensitive alerts regarding pertinent information related to your ECUA service.

Alerts will be directed to which-ever device(s) you specify such as: home or work phones, mobile devices, email, text messages

and more! Look for the link below on the homepage of our website to register:

https://member.everbridge.net/index/453003085611910#/signup



Our January 2025 Recycle Star winners are Thomas and Justice McDonald (who were unavailable for pictures) and our February winner is John Rhoden. We recognize the monthly winners with a certificate and a \$50 check from ECUA or our Recycle Star Program vendor partner, My Pensacola Credit Union.

We commend our Recycle Star winners who work diligently to help combat recycling contamination, which impacts the viability of the recycling program.

Some examples of items that contribute to contamination are household garbage, yard waste, and construction debris--let's keep those out of the recycling container!

Congratulations to all our Recycle Star winners and thank you for being such dedicated Recycle Star Champions!



John Rhoden, February 2025 winner