



Customer Pipeline

E m e r a l d C o a s t U t i l i t i e s A u t h o r i t y

Celebrate National Drinking Water Week!

Get in on the celebration as we take time to observe National Drinking Water Week 2022! For more than 43 years, the American Water Works Association and its members have celebrated Drinking Water Week – a unique opportunity for both water professionals and the communities they serve to join together in recognizing the vital role water plays in our daily lives.

Please join ECUA as we celebrate water this year by focusing on conservation of this precious resource. National Drinking Water Week is officially slated for May 7-13, but we can make a point of conserving water all year long. Here are a few ways you can help make a difference:



- When giving Fido a bath, fill up a little tub instead of leaving the hose running. Turn the water supply back on to rinse off only!
- Water the lawn and garden only when necessary. If your sprinkler system is on a timer, make sure that it is not set to come on when rain is forecast, or after a heavy rainfall. Make sure your irrigation system has a working rain sensor.
- Periodically check to make sure that outside spigots are not forgotten in the “on” or open position, and that they are tightly closed.

• Cut down on the frequency of at-home car washing, which uses about 150 gallons per wash, and watch the water savings add up.

• Every time you shave minutes off your use of hot water, not only do you conserve water but you also save energy and keep dollars in your pocket.

• Using a low-flow showerhead can save 15 gallons of water during a 10-minute shower. It can really add up!

We hope that following some of these simple steps will help you conserve water and save money too! For other conservation tips, check out the “Live Green” tab on the ECUA website at: ecua.fl.gov/blogs/water-conservation-ideas



Mark Your Calendars!



ECUA offices will be closed on **Monday, May 29**, in observance of the Memorial Day holiday.



Sanitation Schedule for the Memorial Day Holiday



There are **no changes** to the collection schedules for all Residential and Commercial customers.

All garbage, yard waste, recycling and commercial dumpster collections will be made on their regularly scheduled days.



Have a Safe Holiday!

Emerald Coast Utilities Authority

Did You Know? Proper Disposal of Surplus Medications...



What's the best way to safely dispose of unused or expired medications? The most efficient and safest way to dispose of most types of unused or expired medicines (both prescription and over the counter) is to drop them off at a drug take-back site or program as soon as possible after they are no longer needed. Find the closest locations to you through the DEA's search function. Find that link on our website at ecua.fl.gov/live-green/proper-disposal-of-recyclables

If you cannot take your medications to a drug take back location promptly, please DO NOT flush your medications! Instead, follow these simple steps to dispose of most medicines in your trash at home:

Step 1: Mix medicines (liquid or pills; do not crush tablets or capsules) with an unappealing substance such as dirt, cat litter, or used coffee grounds;

Step 2: Place the mixture in a container such as a sealed plastic bag;

Step 3: Throw away the container in your trash at home; and

Step 4: Delete all personal information on the prescription label of empty medicine bottles or medicine packaging, then trash or recycle the empty bottle or packaging.

Get the Recycle Coach Web and Mobile App!



If you are an ECUA sanitation customer, give our new, free app a try! It's downloadable from the iPhone App Store or Google Play Store and provides fast, convenient recycling info right at your fingertips!



Logs and Limbs Don't Mix!

When putting out yard waste for collection -- cut limbs and logs specifically -- please do not mix them in the same pile. Rather, pile them up separately. This helps our crews collect them more efficiently and allows us to serve you better.



Be on the Alert!

Did you know that you can sign-up to be a part of the ECUA Notification System? You'll receive time-sensitive alerts regarding pertinent information related to your ECUA service(s).

Alerts will be directed to whichever device(s) you specify, such as: your home or work phone(s), mobile devices, email, via text messaging and more! It's easy! Find the Notification System sign-up on our website at:

ecua.fl.gov/ecua-notification-system-sign-up

Join Our Team!

We're hiring across all areas of our organization and would love to have you join our team of 600-plus dedicated individuals who contribute so much to our community every day.

We provide career development, training, and one of the best benefits packages in the area! ECUA's Human Resources team is ready to hear from you! See our current openings online at: ecua.fl.gov/human-resources/careers



Our January and February 2023 Recycle Star winners are Mr. Kenneth Shaw and Ms. Sylvia Sims, respectively.

Our March winner is Ms. Debbie Bossom, pictured here, who told us that "I firmly believe that recycling is good for the environment and helps protect the Earth." We definitely agree, Debbie!



Congratulations to all our Recycle Star winners and thank you for being such dedicated Recycle Star Champions!

Customer Service: 850-476-0480 • www.ecua.fl.gov • customer.service@ecua.fl.gov

Commercial Sanitation Customer Service: 850-476-0480 • After-hours Emergency Calls: 850-476-5110