May 2021

Customer Pipeline

Emerald Coast Utilities Authority

Celebrate National Drinking Water Week!

Get in on the celebration as we take time to observe National Drinking Water Week 2021! For more than 42 years, the American Water Works Association and its members have celebrated Drinking Water Week – a unique opportunity for both water professionals and the communities they serve to join together in recognizing the vital role water plays in our daily lives.

Please join ECUA as we celebrate water this year by focusing on conservation of this precious resource. National Drinking Water Week is officially slated for May 2-8, but we can make a point of conserving water all year long. Here are a few ways you can help make a difference:

- When giving Fido a bath, fill up a little tub instead of leaving the hose running. Turn the water supply back on to rinse off only!
- Water the lawn and garden only when necessary. If your sprinkler system is on a timer, make sure that it is not set to come on when rain is forecast, or after a heavy rainfall. Make sure your irrigation system has a working rain sensor.
- Periodically check to make sure that outside spigots are not forgotten in the "on" or open position, and that they are tightly closed.
- Cut down on the frequency of at-home car washing, which uses about 150 gallons per wash, and watch the water savings add up.
- Every time you shave minutes off your use of hot water, not only do you conserve water but you also save energy and keep dollars in your pocket.
- Using a low-flow showerhead can save 15 gallons of water during a 10-minute shower. It can really add up!

We hope that following some of these simple steps will help you conserve water and save money too! For other conservation tips, check out the "Live Green" tab on the ECUA website at: **www.ecua.fl.gov/blogs/water-conservation-ideas**

Mark Your Calendars!

ECUA offices will be closed on **Monday, May 31** in observance of the Memorial Day holiday.

★

Sanitation Schedule for the Memorial Day Holiday

There are **no changes** to the collection schedules for all Residential and Commercial customers.

All garbage, yard waste, recycling and commercial dumpster collections will be made on their regularly scheduled days.

★

Have a Safe Holiday!

Did You Know? This Ordinance Assists Homeowners!

Did you know that if you have contracted the removal of trees, other vegetative debris, or construction materials from your home, the contractor **must** remove it from your property? In fact, Escambia County Ordinance Sec. 82-145 specifically addresses this subject. Here's the ordinance for your convenience and reference:

Sec. 82-145. - Builders and tree surgeons.
Builders, building contractors, and privately employed tree trimmers and tree surgeons shall remove or cause to be removed all trash and debris from the premises upon which they are working, including limbs, tree trunks, roots, concrete slabs, concrete blocks, bricks, building debris, and all materials used by contractors in the course of building and/or alterations, in accordance with this chapter for removal and/or disposal as specified in this chapter. (Code 1985, § 1-29-117)

New! Recycle Coach Web And Mobile App

If you are an ECUA sanitation customer, give our new, free app a try! It's downloadable from the iPhone App Store or Google Play Store and provides fast, convenient recycling info right at your fingertips!

Wipes Clog Pipes:

Sanitary sewer overflows (SSOs) and backups can cause health hazards, damage home interiors, and threaten the environment. Common causes of SSOs include pipes that become blocked by items flushed down the toilet. If you use disposable /flushable wipes or products, please put them in the trash, never in your toilet!

Be on the Alert!

Did you know that you can sign-up to be a part of the ECUA Notification System? You'll receive time-sensitive alerts regarding pertinent information related to your ECUA service(s).

Alerts will be directed to whichever device(s) you specify, such as: your home or work phone(s), mobile devices, email, via text messaging and more! It's easy! Find the link for the Notification System sign-up on the lower portion of our website's home page, located at: **www.ecua.fl.gov**.

Compost: It's in the Bag!

ECUA's Emerald Coast **bloom** compost product is available ***by appointment only*** in 40-lb. bags or for bulk pick-up at the Compost Retail Facility located within our Ellyson Industrial Park campus. Please note that we no longer deliver bulk quantities.

ECUA's bloom product achieved the US Composting Council's (USCC) Seal of Testing Assurance (STA), which certifies that the finished compost product consistently meets the program's high-quality standards. In fact, the product is regularly tested to achieve Class AA quality of federal and state standards.

Please call us at (850) 969-6606, Monday through Friday, for pricing information and to schedule a pick-up for bagged or bulk quantities.

Emerald Coast bloom
• The Most in Bio-Compost •