



Customer Pipeline

Emerald Coast Utilities Authority

Big Improvements Beneath the Surface on Pensacola Beach

Construction on ECUA's Pensacola Beach Reclaimed Water Main Project continues to move forward. This \$4.5 million infrastructure investment, which began in September 2025, is expanding reclaimed water service while also upgrading potable water lines to support long-term conservation and system reliability on Pensacola Beach.

The project includes installing new reclaimed water distribution and transmission mains, along with a new potable water main connecting areas from Fort Pickens Road to the ECUA water tanks near the Pensacola Beach tollbooth. Temporary asphalt has been placed in construction zones, and once pipe installation is complete, all impacted roadways will receive a final mill and overlay.

The ECUA expects the project to be completed by March 2026. This expanded infrastructure will allow more customers to access reclaimed water for landscaping and irrigation, helping to conserve drinking water and reduce wastewater discharge into Pensacola Bay.



Behind the Barricades: Waterline Improvements on Palafox



As the City of Pensacola moves forward with The New Palafox project, ECUA took advantage of street closures to replace aging water lines beneath Palafox Street. ECUA has completed installation of the new water mains and service connections, along with final testing and cleanup.

Completing this work now helps prevent potential water issues and avoids the need for additional roadway disruptions in the future. Because Palafox Street is one of Pensacola's oldest corridors, crews worked through underground conditions typical of historic areas while coordinating closely to keep the project moving forward. ECUA appreciates the patience of downtown residents, businesses, and visitors as these long-term infrastructure improvements were completed.

Meet MyECUA



Managing your ECUA services is about to get even easier!

The new MyECUA mobile app puts everything you need right at your fingertips. Pay your bill, submit service requests, get status updates, and report issues like missed collections, damaged or lost bins, water main breaks, and sewer overflows—all in one easy-to-use app. Download MyECUA and take control of your services anytime, anywhere. Available in the App Store and Google Play.



App Store



Google Play



Leaf the Plastic Behind

Spring is the perfect time to freshen up your yard—and your cleanup efforts can help support a more sustainable community. When clearing yard debris, ECUA encourages customers to use brown compostable paper yard waste bags or reusable

plastic cans designated for yard waste. These options help keep materials moving efficiently through the composting process and improve the quality of the finished product.

Yard waste collected throughout Escambia County—including leaves, grass clippings, pine straw, and small prunings—is processed at ECUA's on-site biosolids composting facility at the Central Water Reclamation Facility. There, the material is transformed into Bloom, ECUA's nutrient-rich compost.

Bloom blends ground yard waste with biosolids to create a high-quality soil enhancer that's ideal for gardens, lawns, and landscaping projects. To maximize compost quality, **please avoid traditional plastic yard trash bags.** Plastic can contaminate the composting process. Paper bags break down naturally and keep the system running smoothly.



Compostable paper yard waste bags are easy to find at home improvement stores, garden centers, online retailers—and even your local grocery store. (Bonus tip: grocery paper bags can do double duty as yard waste bags!)

Spring Starts with Bloom



Ready to put that compost to work in your own yard? ECUA compost is available for purchase in both convenient bagged and bulk options. Bagged compost is available for \$4.25 per bag, and each bag holds approximately 1 cubic foot of compost. Bulk compost is also available at \$10.00 per cubic yard, which is approximately 27 cubic feet.

Scheduling is easy! Just click the “Schedule a Compost Pick-Up” button at ecua.fl.gov/live-green/composting or scan the QR code. Prefer to speak with someone? Our team is happy to help at (850) 969-6606, Monday through Friday.

Scan the QR code with your phone camera to be redirected to our online scheduling tool.



ECUA's 2026 Career Exploration Program:



Program Details

June 15 - June 19, 2026

ECUA Ellyson Industrial Park Campus: 9255 Sturdevant St. Pensacola, FL 32514

High school students are invited to ECUA's 5-day summer program to get hands-on experience in the world of utilities. Participants will tour a state-of-the-art wastewater treatment facility, perform water quality tests in a lab, and even operate equipment at the Materials Recovery Facility, including a garbage truck arm.



This immersive program offers insight into essential services, introduces potential career paths, and provides opportunities for internships, mentorships, or future employment.

Apply today and discover a career you may never have considered!

Questions? Call (850) 969-3348