



Customer Pipeline

Emerald Coast Utilities Authority

Did You Know? Vegetative and Construction Debris Ordinance Assists Homeowners!



Winter is almost over and many of us are turning our thoughts to gardening and preparing our yards for the spring and summer seasons ahead. Especially after Hurricane Sally, some may still have damaged trees to remove or trim in anticipation of our next storm season.

Did you know that if you have contracted the removal of trees, other vegetative debris, or construction materials from your home, the

contractor **must** remove it from your property? In fact, Escambia County Ordinance Sec. 82-145 specifically addresses this subject. We're adding the ordinance here for your convenience and reference.

Sec. 82-145. - Builders and tree surgeons.

Builders, building contractors, and privately employed tree trimmers and tree surgeons shall remove or cause to be removed all trash and debris from the premises upon which they are working, including limbs, tree trunks, roots, concrete slabs, concrete blocks, bricks, building debris, and all materials used by contractors in the course of building and/or alterations, in accordance with this chapter for removal and/or disposal as specified in this chapter.

(Code 1985, § 1-29-117)

Wipes Clog Pipes

Sanitary sewer overflows (SSOs) and backups can cause health hazards, damage home interiors, and threaten the environment. Common causes of SSOs include pipes that become blocked by non-flushable items flushed down the toilet.



If you use “disposable/flushable” wipes or products, please put them in the trash, **never in your toilet.**



The Recycle Star Program recognizes our residential recycling customers who consistently practice positive, safe and clean recycling. The program includes recognition through a monthly award presented to an ECUA residential recycling customer determined by an impartial ECUA selection committee. Criteria for judging includes random inspection of individual recycle containers by ECUA recycling staff, and confirmation of compliance with recycling guidelines.

We recognize the monthly winner with a certificate and a \$50 gift card from ECUA or one of our Recycle Star Program vendor partners, which currently include My Pensacola Credit Union, Hancock Whitney Bank, and ScreenVision Media.



Our November 2020 Recycle Star award went to Mr. Charles Howard who told us, “Recycling is important to me. I have actively practiced recycling for years and worked to be

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Recycle Coach Web And Mobile App Now at Customers' Fingertips!

We're excited to introduce the Recycle Coach app to our sanitation customers in Escambia County! This helpful app is designed to keep customers connected and engaged in the recycling process and we urge all our sanitation customers to download the smartphone app or access the web-app online through the ECUA website. The free app is downloadable from the iPhone App Store or Google Play Store and provides fast, convenient recycling info right at your fingertips!

Equipped with the powerful "What Goes Where?" search engine on their website, Recycle Coach makes sorting waste and understanding collection requirements much easier. The web-app contains excellent information about our residential garbage, yard waste, and recycling services, Subscribers receive weekly calendar reminders related to their scheduled pickups and holiday schedule changes. Should a problem arise, they can use the Report-a-Problem feature to report a missed pickup or damaged cart and request a special service such as a Bulk Recycling Pick-up. The app is made all the more fun with the presence of the Coachlings, cute original characters who demonstrate micro moments of good recycling habits and teach by example.



"We're so excited to introduce another tool that will help further the positive steps we've made toward recycling in our community, and in fact, throughout the entire region." ECUA Board Chairman, Ms. Lois Benson said, "ECUA aims to increase the community's recycling knowledge and elevate recycling in the local environmental conversation by making recycling simpler, engaging, and easy to navigate. We certainly hope that if you are an ECUA sanitation customer, you will give the app a try!"

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a positive example for my neighborhood." Mr. Jack Griffin (pictured at left) was selected as the Recycle Star Program's December winner. Jack said, "Recycling is a family affair. We moved to Pensacola last year from North Carolina where we began the practice of recycling. When we arrived in Pensacola, it was refreshing to know ECUA had an active recycling program in place. It's part of our lifestyle helping to keep our community clean."

Congratulations to Charles and Jack on their consistent and positive recycling efforts, and thank you for being Recycle Star champions!

Leaf the Plastic Behind!

ECUA's biosolids composting facility, located on-site at our Central Water Reclamation Facility, needs your help! In order to maximize the quality of the composted yard waste, we recommend the use of brown compostable paper yard waste bags, or reusable plastic cans designated for yard waste, instead of the traditional plastic yard trash bags.

Paper yard waste bags are easily found in home improvement centers, retailers, through online sources, and in garden centers and nurseries. Plus, if you ask for paper bags at the grocery store, they'll serve double duty when you recycle them into yard waste bags!

So, the next time you find yourself reaching for that plastic yard waste bag, remember to 'leaf the plastic behind' because **Brown is the New Green!**

