



Customer Pipeline

Emerald Coast Utilities Authority

ECUA 2024 Water Quality Report Now Available Online



The federal Safe Drinking Water Act (SDWA) was signed into law in 1974. This year marks the 51st anniversary of this important legislation, the purpose of which is to assure that water supply systems serving the American public meet national standards for the protection of public health.

Amendments to the SDWA in 1996 required the development and distribution of the Consumer Confidence Report (CCR) starting in 1999 (and annually thereafter) by utilities nationwide, in an effort to promote the dissemination of information from utilities to their customers. The CCR is also commonly known as the Water Quality Report.

ECUA sent out its first Water Quality Report for the 1998 reporting year in October 1999, and since that time, mailing schedules changed to July 1, in compliance with federal regulations.

The Water Quality Report identifies the source of your drinking water, treatments that may be used to enhance its quality, and any contaminants that have been identified along with potential health effects. The report will also note where you may obtain additional information about your water supply and how you can become involved in protecting water sources.

Our 2024 Water Quality Report can be viewed online at: ecua.fl.gov/reports
Printed copies are also available by calling ECUA Customer Service at 850-476-0480, or by emailing us at customer.service@ecua.fl.gov. It's that simple!

Fireworks Yes, But Safety First!

After the firework fun fizzles out, make sure to dispose of spent, misfired, or unused fireworks properly. This is important to avoid the possibility of fires sparking in the garbage truck or in your can. Soak the used fireworks in a bucket of water overnight as they can still be "hot" and burning on the inside long after the sparks have stopped. The next day, remove them from the water and put them into a bag inside your garbage can for disposal.



Find more on fireworks safety at the National Safety Council at:
www.nsc.org/community-safety/safety-topics/seasonal-safety/summer-safety/fireworks



Mark Your Calendars!

ECUA offices will be closed on **Friday, July 4**, in observance of the Independence Day holiday.



Sanitation Pick-up Schedule for Independence Day

Residential and Commercial customers:

All usual Friday collections will be made on **Saturday, July 5.**

This includes all garbage, yard waste, recycling, and commercial dumpster collections.

Have a Safe and Happy Holiday!

Keep the Splash and Save the Cash!



Summer is here and we're all ready to take a dip in the pool! That means it's also time to get your pool in shape, check for leaks, and keep the splash in your pool.

While it is normal to lose some water to evaporation, it is more common to lose pool water due to leaks. In fact, up to 30 percent of pools have a leak at some point, wasting both water and money unnecessarily. Further, since over half of pools have a fill valve (automatic pool refiller), leaks often go unnoticed. Leaks

typically occur because of holes, tears or cracks in the liner, but most often are a result of plumbing problems or improper seals around fittings.

How Can I Tell if my Pool is Leaking?

Follow these simple steps to determine if your pool is leaking:

1. Turn off your automatic pool refiller, if you have one.
2. Place a bucket of water on the top step of the pool and fill it with water to the pool's water level. Use a large rock or brick to keep it in place.
3. Mark the water level inside the bucket with a marker.
4. Mark the pool water level on the outside of the bucket.
5. Check the levels inside and outside of the bucket two or three days later. If the water level of the pool (outside mark) is lower than the bucket, there is probably a leak in the pool structure or plumbing system.



Safe Disposal of Lithium-ion Batteries

Lithium-ion batteries and devices containing these batteries pose a serious fire hazard when disposed of in the trash and should NOT go in household garbage or recycling bins. According to the US Environmental Protection Agency (USEPA), Lithium-ion batteries should be taken to separate recycling or household hazardous waste collection points.

For more information, visit the EPA site at www.epa.gov/recycle/used-lithium-ion-batteries and find out more about the Escambia County Household Hazardous Waste program at www.myescambia.com. Find a local drop-off location on the call2recycle website at www.call2recycle.org/locator/.



Call Before You DIG

Underground lines, both on and off your property, can be easily damaged by digging equipment.

To ensure personal and community safety, all area utilities, including ECUA, work with a free "line locator" service to help you spot utility lines before you dig. In our area, the number to call for this service is:

1-800-432-4770

It is important to call at least 48 hours in advance of any digging activities so that all of the utility companies affected by your project may be contacted for verification.



Li-ion

Caution, Flammable!

Customer Service: 850-476-0480 • www.ecua.fl.gov • customer.service@ecua.fl.gov

Commercial Sanitation Customer Service: 850-476-0480 • After-hours Emergency Calls: 850-476-5110