



Customer Pipeline

E m e r a l d C o a s t U t i l i t i e s A u t h o r i t y



Who's the Latest Recycle Star?

Our March 2025 Recycle Star winners are Douglas and Elizabeth Bridges and our April winner is Derrick Smith. We recognize the monthly winners with a certificate and a \$50 check from ECUA or our Recycle Star Program vendor partner, My Pensacola Credit Union.



Douglas Bridges, March 2025 winner

We commend our Recycle Star winners who work diligently to help combat recycling contamination, which impacts the viability of the recycling program.

Some examples of items that contribute to contamination are household garbage, yard waste, and construction debris--let's keep those out of the recycling container!

Congratulations to all our Recycle Star winners and thank you for being such dedicated Recycle Star Champions!



Derrick Smith, April 2025 winner

Pile On The Mulch!

Saving water in your garden translates to saving money on your water bill. Here's a simple and easy tip to have a beautiful yard while saving water, money and time.

Mulching around plants is a great way to reduce water loss. Mulch also cuts down on water-stealing weeds. Natural mulches include compost, bark chips, and pine straw. Also, one of the simplest ways to nourish your lawn is to leave your grass clippings on the lawn, and to use some to spread on flower and vegetable gardens. Consider installing a mulching blade on your lawn mower, if it's not equipped with one already. These organic mulches gradually break down and return nutrients to the soil, while helping to keep the moisture in. It's a win-win!



Safe Disposal of Lithium-ion Batteries:

Lithium-ion batteries and devices containing these batteries pose a serious fire hazard when disposed of in the trash and should NOT go in household garbage or recycling bins. According to the US Environmental Protection Agency (USEPA), Lithium-ion batteries should be taken to separate recycling or household hazardous waste collection points.

For more information, visit the EPA site at www.epa.gov/recycle/used-lithium-ion-batteries and find out more about the Escambia County Household Hazardous Waste program at www.myescambia.com. Find a local drop-off location on the call2recycle website at www.call2recycle.org/locator/.

Bulk Waste Pick-up: Call-in for Service



Bulk waste service is now a call-for-pickup service! This change was made to help us serve you more efficiently and also prevent the accidental collection of items left near the curb that were not meant to be collected.

To request a bulk waste pickup, simply call or email Customer Service before 2 p.m. on the day

prior to your regular collection day. Scheduled Bulk waste pickups will always take place on your normal trash collection day, making it easy to remember and plan ahead! You can also request a bulk waste pick-up using the Recycle Coach app, which can be downloaded from the App Store or Google Play.

Be on the Alert!

Sign-up to be a part of the ECUA Notification System! You'll receive time-sensitive alerts regarding pertinent information related to your ECUA service. Alerts will be directed to which-ever device(s) you specify such as: home or work phones, mobile devices, email, text messages and more! Look for the link below on the homepage of our website to register:

<https://member.everbridge.net/index/453003085611910#/signup>



Watering Tip:

Now that summer is in full swing, many of us are firing up the sprinkler systems or pulling out the water hose. Landscaping experts often provide recommendations on watering levels in terms of inches, but the question you're probably asking yourself is: how do I determine how long it takes to apply an inch of water to my lawn?

Well, here's the answer! Simply set empty cans out in several places in your yard. Tuna cans are ideal for this because they have a wide opening and are relatively shallow. Then, just time how long it takes your sprinkler to fill them up to one inch. It's that easy!



Help Us Serve You Better

ECUA water is withdrawn from the Sand-and-Gravel Aquifer. Twenty-six active wells in the ECUA water system and over 1700-plus miles of water mains combine to deliver water to your home. Last year, ECUA pumped and treated an average of 35.17 million gallons per day (mgd). This year, the ECUA's average water production during the month of May was approximately 37.96 mgd. ECUA has more than sufficient pumping and water distribution capability to accommodate this demand, but we need your help.

In order to moderate some of the extreme peaks in usage, and to maintain balanced system pressures, **we suggest that our customers irrigate between the hours of 10:00 p.m. and 5:00 a.m., which is our optimum off-peak time.**

Following this suggestion will greatly enhance our system capabilities and extend the life of our equipment, **while also optimizing water pressure during the times when our customers need it most.** You, the customer, will be the ultimate beneficiary. Lower operating costs mean lower rates to our customers. Please help us serve you better.

