



Customer Pipeline

Emerald Coast Utilities Authority

ECUA 2018 Water Quality Report Now Available Online



The federal Safe Drinking Water Act (SDWA) was signed into law in 1974. This year marks the 45th anniversary of this important legislation, the purpose of which is to assure that water supply systems serving the American public meet national standards for the protection of public health.

Amendments to the SDWA in 1996 required the development and distribution of the Consumer Confidence Report (CCR) starting in 1999 (and annually thereafter) by utilities nationwide, in an effort to promote the dissemination of information from utilities to their customers. The CCR is also commonly known as the Water Quality Report.

ECUA sent out its first Water Quality Report, for the 1998 reporting year, in October 1999 and since that time, mailing schedules changed to July 1, in compliance with federal regulations.

The Water Quality Report identifies the source of your drinking water, treatments that may be used to enhance its quality, and any contaminants that have been identified along with potential health effects. The report will also note where you may obtain additional information about your water supply and how you can become involved in protecting water sources.

Our Water Quality Report can be viewed online at: <https://ecua.fl.gov/reports>. Printed copies are also available by calling ECUA Customer Service at 476-0480, or by emailing us at customer.service@ecua.fl.gov. It's that simple!



Help Us Serve You Better

ECUA water is withdrawn from the Sand-and-Gravel Aquifer. Twenty-eight active wells in the ECUA water system and over 1700-plus miles of water mains combine to deliver water to your home. Last year, ECUA pumped and treated an average of 31.72 million gallons of water daily. This year, the ECUA's average daily water production during the month of May was approximately 38.36 million gallons per day (mgd). ECUA has more than sufficient pumping and water distribution capability to accommodate this demand, but we need your help.

In order to moderate some of the extreme peaks in usage, and to maintain balanced system pressures, **we suggest that our customers irrigate between the hours of 10:00 p.m. and 5:00 a.m., which is our optimum off-peak time.**

Following this suggestion will greatly enhance our system capabilities and extend the life of our equipment, **while also optimizing water pressure during the times when our customers need it most.** You, the customer, will be the ultimate beneficiary. Lower operating costs mean lower rates to our customers. Please help us serve you better.

Be on the Alert!



Sign-up to be a part of the ECUA Notification System! You'll receive time-sensitive alerts regarding pertinent information related to your ECUA service. Alerts will be directed to whichever device(s) you specify such as: home or work phones, mobile devices, email, text messages

and more! Look for the link below on the homepage of our website to register:

<https://member.everbridge.net/index/453003085611910#/signup>

Three Great Ways to Re-Use and Recycle Plastic Shopping Bags

Remember That Many Local Retailers Also Accept Returned Bags

1. Protect Your Paint Brushes and Rollers – When you’re painting and take a break for lunch or a run to the hardware store, you can wrap your brushes and rollers in plastic bags to keep them from getting dry and hard. If you’re only using one paint color, you can put them both in one bag. Your brushes and rollers will be ready to go when you’re ready to get back to it.



2. Line a Paint Tray –

Next time you’re painting a room, use a plastic bag to line the paint pan rather than a disposable plastic pan liner. It takes less plastic, protects your pan, and makes clean-up a breeze!

3. Get Creative! – In the mood to try something different on your walls? Try for a textured look by using bunched up plastic bags as your paint application tool instead of a brush or roller. Look to the internet for a wide range of techniques that are sure to give your walls a distinctive and unique look.

Wipes Clog Pipes



Sanitary sewer overflows (SSOs) and backups can cause health hazards, damage home interiors, and threaten the environment. Common causes of SSOs include pipes that become blocked by non-flushable items flushed down the toilet.

If you use “disposable/flushable” wipes or products, please put them in the trash, never in your toilet.



Pile On The Mulch!

Saving water in your garden translates to saving money on your water bill. Here’s a simple and easy tip to have a beautiful yard while saving water, money, and time.

Mulching around plants is a great way to reduce water loss. Mulch also cuts down on water-stealing weeds. Natural mulches include compost,

bark chips, and pine straw. Also, one of the simplest ways to nourish your lawn is to **leave your grass clippings on the lawn**, and to use some to spread on flower and vegetable gardens. Consider installing a mulching blade on your lawn mower, if it’s not equipped with one already. These organic mulches gradually break down and return nutrients to the soil, while helping to keep the moisture in. It’s a win-win!

