August 2020

Customer Pipeline

Emerald Coast Utilities Authority

Are You a Recycle Star?

The Recycle Star Program recognizes our residential recycling customers who consistently practice positive, safe and clean recycling. The program includes recognition through a monthly award presented to an ECUA residential recycling customer determined by an impartial ECUA selection committee. Criteria for judging includes random inspection of individual recycle containers by ECUA recycling staff, and confirmation of compliance with recycling guidelines.

We recognize the monthly winner with a certificate and a $50 gift card from ECUA or one of our Recycle Star Program vendor partners, which currently include Hancock Whitney Bank, ScreenVision Media, and My Pensacola Credit Union.

Due to the COVID-19 pandemic, our Board held virtual meetings in March, April, and May, and could not select Recycle Star winners. Our Recycle Star award for February 2020 went to Ms. Djeneba Whitstruck (pictured at left with Mr. Whitstruck). At our June meeting, Mr. Sean Papillion was selected as the Recycle Star Program's June winner. Mrs. Tara Papillion (pictured at right), also an avid recycler, graciously accepted the award on her husband's behalf.

The Whitstruck and Papillion families are dedicated recyclers who are very serious about keeping up with positive daily recycling habits. Congratulations to them all and thank you for being Recycle Star champions!

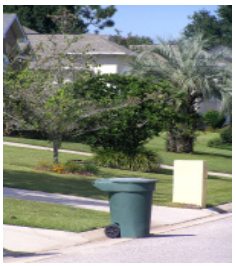
Mark Your Calendars!

ECUA offices will be closed on **Monday, Sept. 7**, in observance of the Labor Day holiday.
There are **no changes** to the Sanitation collection schedules. Have a safe and happy Labor Day!

Wipes Clog Pipes

Sanitary sewer overflows (SSOs) and backups can cause health hazards, damage home interiors, and threaten the environment. Common causes of SSOs include pipes that become blocked by non-flushable items flushed down the toilet.

If you use "disposable/flushable" wipes or products, please put them in the trash, **never in your toilet.**



Location, Location, Location!

When we're talking about garbage and recycling can placement, it's all about the location! Please place your can on the road, close to the curb, not on the sidewalk to prevent blocking access to the sidewalk. Be mindful also to place your sanitation can(s) at least 3 feet from your mailbox, nearby fire hydrants, or any other garbage/recycling can, and away from any over-hanging tree limbs. The truck's mechanical arm needs a bit of clearance as it raises and lowers your can during the collection process. Naturally, this request applies to our ECUA residential sanitation customers in unincorporated Escambia County. Sanitation customers located within the City of Pensacola, who are served by the City's Sanitation Department, should follow their recommended can placement directives.

Finally, please ensure that items such as bicycles, toys, or basketball goal hoops are also placed away from the right-of-way, so as to not impede the truck's arm from collecting your can.

Compost: It's in the Bag!

ECUA's Emerald Coast **bloom** compost product is available ***by appointment only*** in 40-lb. bags or for bulk pick-up at the Compost Retail Facility located within our Ellyson Industrial Park campus. Please note that we no longer deliver bulk quantities.

ECUA's bloom product achieved the US Composting Council's (USCC) Seal of Testing Assurance (STA), which certifies that the finished compost product consistently meets the program's high-quality standards. In fact, the product is regularly tested to achieve Class AA quality of federal and state standards.

Please call us at (850) 969-6606, Monday through Friday, for pricing information and to schedule a pick-up for bagged or bulk quantities.

Emerald Coast bloom • The Most in Bio-Compost •