



Customer Pipeline

ECUA Executive Director Announces Retirement



After more than 42 years of public service, including six years with the ECUA, Executive Director J. Bruce Woody has announced his plans to retire on or about July 6, 2026.

During his tenure, the ECUA has made significant progress in strengthening infrastructure, enhancing financial stability, and expanding programs that support reliable, affordable services for our customers.

“I’m very grateful this Board trusted me with the position of Executive Director six years ago,” Woody

said. “The ECUA staff is the most professional and dedicated of any I’ve worked with in my 42-year career.”

We thank Mr. Woody for his leadership and dedication to our organization and the community we serve. The ECUA will continue normal operations as the Board follows the process of selecting the next Executive Director.



From Eyesore to Coastal Landmark: Transforming The Water Storage Tank on Innerarity Point Road

If you’ve driven down Innerarity Point Road in Perdido recently, you may have noticed something exciting happening at one of our facilities.

Located at this site is an ECUA pumping station and a 1-million-gallon groundwater storage tank that has served the community since 1995. For many years the tank was painted white, but over time cracks began to form on the exterior’s surface. While those cracks were repaired, the repairs made the tank vulnerable to rust, leaving the structure looking worn and weathered. Rather than simply repainting it, our Board saw an opportunity to turn the tank into something the community could enjoy.



ECUA offices will be closed on Monday, May 25, in observance of the Memorial Day holiday.

There are no changes to the collection schedules for all Residential and Commercial customers. All garbage, yard waste, recycling and commercial dumpster collections will be made on their regularly scheduled days.

During a recent meeting, District One Board Member Vicki Campbell suggested transforming the tank with a coastal-themed mural to make it a more welcoming landmark for residents and visitors traveling along Innerarity Point Road. The Board quickly embraced the idea, and work began shortly after.



The transformation is now complete. The tank is painted a vibrant shade of turquoise and decorated with coastal imagery including a sunset, birds, seagrass, and other elements inspired by the natural beauty of our area.

We’re proud to turn a once-ordinary piece of infrastructure into something that adds beauty to our community while continuing to serve its essential purpose.



Emerald Coast Utilities Authority

Congrats, Recycle Stars!



ECUA's Recycle Stars for January, February, and March 2026 are:

- January: **Laura Laden**
- February: **Thomas and Ruby Hafner**
- March: **John Bittner**

Each of our Recycle Stars receives a certificate and a \$50 gift card, made possible through the support of our program partner, **Loyalty Credit Union**.

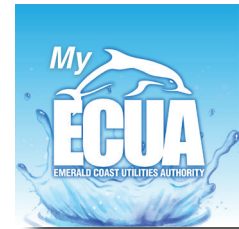
We applaud these winners for their commitment to reducing recycling contamination—one of the biggest challenges in maintaining a strong and effective recycling program. Their efforts are making a real difference in our community.

You can nominate a Recycle Star by filling out our quick form: <https://bit.ly/Recycle-Star>

Congratulations again to our winners, and thank you for being champions of responsible recycling!

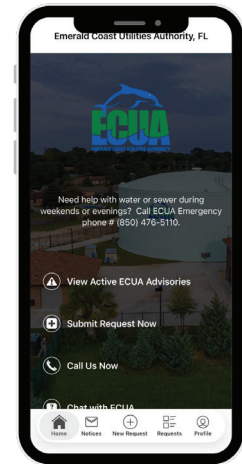


Ruby Hafner



The MyECUA mobile app puts everything you need right at your fingertips!

Pay your bill, submit service requests, get status updates, and report issues like missed collections, damaged or lost bins, water main breaks, and sewer overflows—all in one easy-to-use app. Download MyECUA and take control of your services anytime, anywhere.



Raise a Glass (of water!) for Drinking Water Week!

Each year, communities across the country come together to recognize Drinking Water Week, a national observance led by the American Water Works Association. This year, Drinking Water Week takes place May 3–9.



At the ECUA, this week is an opportunity to highlight the essential role that drinking water plays in our daily lives—from the moment you turn on the tap to the systems working behind the scenes 24/7. Our team is committed to delivering high-quality drinking water that meets or exceeds all regulatory standards. Through ongoing investments in infrastructure, testing, and treatment, we work to ensure your water is there when you need it.



Drinking Water Week is a perfect opportunity to learn more about where your water comes from—and the work it takes to deliver it safely to your home or business. Customers in the ECUA service area benefit from a reliable, high-quality supply of drinking water sourced from the Sand-and-Gravel aquifer, drawn from wells located near their communities. The ECUA proudly serves approximately 99,000 water connections.

While we celebrate this important resource, small actions to conserve water can still make a big difference. Being mindful of everyday water use helps protect our system and ensures sustainability for the future.



App Store

<https://bit.ly/3ZDQwih>



Google Play

<https://apple.co/4bV1mYu>