



Customer Pipeline

Emerald Coast Utilities Authority

ECUA Board Elects Officers for 2023-2024

The ECUA held its Organizational Board Meeting for 2023-2024 on November 14, 2023. Officers were unanimously elected among the members to fill the positions of Board Chairman and Vice-Chairman. As such, Ms. Lois Benson, District Two, was re-elected to serve as Board Chairman and Mr. Kevin Stephens, was re-elected to the Vice-Chairmanship. Also, by unanimous vote, Ms. Vicki Campbell, District One, was re-elected to the Chairmanship of the Citizens' Advisory Committee (CAC) and Mr. Larry Williams, Sr., was re-elected to serve as the CAC Vice-Chairman.

The Board then appointed the following citizens to serve on the CAC:

- Mr. Ronald Rivera - District One
- Mr. Dean Kirschner - District Two
- Mr. Louis Brown, III - District Three
- Mr. Larry Walker, Ph.D. - District Four
- Mr. David Gaines - District Five
- Ms. Imelda Cromartie - At Large
- Ms. Louise Ritz - At Large

Finally, the Board unanimously approved the proposed schedule for its regular monthly meetings for the 2024 calendar year, which will be typically held at 3:00 p.m. on the fourth Tuesday of the month. CAC meetings are typically held on the Tuesday of the week prior to the Board meeting, also at 3:00 p.m. The proposed schedule for the 2024 ECUA Board meetings is as follows:

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|---------------|------------|----------------|---------------|
| • January 23 | • April 23 | • July 23 | • October 22 |
| • February 27 | • May 28 | • August 27 | • November 19 |
| • March 26 | • June 25 | • September 24 | • December 10 |



Dates to Remember in 2024

ECUA offices will be closed for the following holidays on these dates:

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|-----------------------------|---|
| New Year's Day, 2023 | Monday, January 1, 2024 |
| Martin Luther King, Jr. Day | Monday, January 15 |
| Presidents' Day | Monday, February 19 |
| Memorial Day | Monday, May 27 |
| Independence Day | Thursday, July 4 |
| Labor Day | Monday, September 2 |
| Thanksgiving | Thursday, November 28 and Friday, November 29 |
| Christmas Eve | Tuesday, December 24 |
| Christmas Day | Wednesday, December 25 |
| New Year's Day, 2024 | Wednesday, January 1, 2025 |

Please refer to the *Customer PipeLine* throughout the year or visit us online at www.ecua.fl.gov to see how the holidays may impact various ECUA services or business hours.



Mark Your Calendars!

ECUA offices will be closed **on Monday, January 15**, in observance of the Martin Luther King, Jr. holiday.

There are **no changes** to any of the Sanitation collections scheduled on the Martin Luther King, Jr. holiday.

Wishing All our Customers a Safe & Happy Holiday!



Our October Recycle Star winner is Ms. Holly Stumpf. The Stumpf family is diligent in their care to recycle appropriately and always has a grouping of recyclables near their back door, ready to be taken out to the recycling can. They

also happily involve their children in the process, which we think is a great way to ensure a love of recycling with future generations.

Congratulations to the Stumpfs and thank you for being a dedicated Recycle Star Champions!

ECUA Employees Raise \$15,000 For Sacred Heart Children's Hospital

The ECUA Employees' Golf Tournament organizers presented a check for \$15,000 on Thursday, Nov. 16, to the Studer Family Children's Hospital, Ascension Sacred Heart. Mr. Will Condon, President of the Studer Family Children's Hospital, and Ms. Adrienne Maygarden, President of the Ascension Sacred Heart Foundation, were on hand to accept this donation. The gift was the result of proceeds raised at the 2023 ECUA Employees' Golf Tournament held at the Scenic Hills Country Club on October 20. "Since 1999, ECUA Employees have contributed over \$209,000 raised through this tournament," said Daniel Corliss, ECUA Assistant Director of Water Production and one of the event organizers. Corliss added, "The tournament is successful because of the financial support we receive from our Diamond Sponsors- BLD Services, LLC, Talcon, Municipal Engineering Services, Inc., and Engineered Cooling Services.

According to event organizers Daniel Corliss, Ron Doolittle, Bobby Rogers, and past tournament committee member Doug Gibson, 17 other sponsors were an integral part of the tournament's success. We believe in the excellent work the Foundation does in our community and we feel blessed to be able to contribute," commented Corliss. "We are deeply grateful to all the sponsors and the ECUA employees who support this annual event.

"This incredible contribution will enable us to continue providing the highest level of care and support to every child who walks through our doors," said Ms. Maygarden, "Your

dedication and hard work are making a difference in the lives of so many children and their families and we look forward to this continued partnership."



From left: Will Condon, President of the Studer Family Children's Hospital, Bobby Rogers, ECUA Water and SCADA Operations Manager, Ron Doolittle, ECUA Senior Water System Operator, Daniel Corliss, ECUA Assistant Director of Water Production; Adrienne Maygarden, President, Ascension Sacred Heart Foundation; and Michaela McCarthy, Foundation Development Analyst, Ascension Sacred Heart Health Systems.



Help Prevent Water Lines From Freezing Now



Every winter, many home and business owners face the inconvenience and expense that come with frozen water pipes.

With below freezing temperatures possible through our winter season, now is a good time to review ways to protect household pipes from freezing temperatures.

Following are a few bullet points of simple measures ECUA customers can take to ready their home's plumbing for winter's freezing temperatures. Visit the Advisories section on our website at ecua.fl.gov for more detailed information on how to address each of these points:

- Insulate pipes or faucets in unheated areas of the home
- Disconnect and drain outdoor hoses
- Run a trickle of water from the faucet furthest from the water line coming to your house
- Remember the backflow preventer!

Remember, external, exposed pipes are naturally the most vulnerable to freezing so it's important to prepare now!