



Customer Pipeline

April Showers Bring... Smarter Watering!



April showers bring May flowers — and they should give your irrigation system a break, too. If it's raining, your sprinkler system shouldn't be running. An automatic rain shut-off device (rain sensor) pauses your irrigation system when nature is already doing the work for you.

That means less water wasted, lower utility bills, and healthier landscapes. As we head toward higher summer demand, smart watering habits now help protect our water supply later. Let the rain handle it when it can!

Does Your Irrigation System Have a Working Rain Shut-Off Device?

Under Florida Statute 373.62, Florida residents with automatic irrigation systems are required to have a fully operational rain shut-off device. These can include rain sensors, soil moisture sensors, or smart controllers that monitor local weather conditions.

When properly installed and maintained, these devices help: prevent overwatering, reduce plant disease, minimize polluted runoff into freshwater systems, and lower your water bill.



To help balance system pressures and reduce extreme peak usage, we recommend irrigating between 10:00 p.m. and 5:00 a.m., our optimum off-peak hours. Watering during this time improves overall system performance, extends equipment life, and helps maintain strong water pressure when customers need it most.

New! The MyECUA App Is Here

Manage your ECUA services with the new **MyECUA** app today!



App Store



Google Play Store



Career Exploration Program Apply by April 30

ECUA's Career Exploration Program offers hands-on learning and insight into how essential services support our community every day. High school students are invited to spend 5 days with ECUA exploring the unique world of utilities. Don't miss this opportunity to discover meaningful career paths and learn from our industry professionals!

Program dates:
June 15 - June 19, 2026

Questions? Call (850) 969-3348



Managing your ECUA services is about to get even easier!

The new MyECUA mobile app puts everything you need right at your fingertips. Pay your bill, submit service requests, get status updates, and report issues like missed collections, damaged or lost bins, water main breaks, and sewer overflows—all in one easy-to-use app.

Download MyECUA and take control of your services anytime, anywhere. Available in the App Store and Google Play.

Smart Tips for the Season Ahead



Longer days, warmer temperatures, and blooming landscapes mean spring is here—and summer’s peak water demand is approaching. April is the perfect time to prepare, as rising temperatures and longer daylight naturally increase water use across our community.

Simple Ways to Prepare for Summer

1. Check your irrigation system for leaks or broken sprinkler heads
2. Adjust sprinkler timers as rainfall increases
3. Sweep driveways and sidewalks instead of hosing them down
4. Run full loads in your dishwasher and washing machine
5. Fix dripping faucets and running toilets promptly
6. Wash vehicles sparingly—prefer commercial car washes or use a bucket with a quick rinse at home.

Looking for more ideas? We have 25+ water-saving tips available on our website to help you conserve indoors and outdoors: <https://ecua.fl.gov/live-green/water-conservation-tips>



Call Before You DIG

Underground lines, both on and off your property, can be easily damaged by digging equipment.

To ensure personal and community safety, all area utilities, including ECUA, work with a free “line locator” service to help you spot utility lines before you dig. In our area, the number to call for this service is:

1-800-432-4770

It is important to call at least 48 hours in advance of any digging activities so that all of the utility companies affected by your project may be contacted for verification.



An Earth Day Reminder

Earth Day is a great time to recommit to sustainable habits. Although our planet is covered in water, only about 1% of it is available to support every living thing—humans, animals, and plants. That’s why conserving water matters: it reduces

strain on local supplies, protects the environment, and helps keep utility costs stable. Small changes, like turning off the tap while brushing or letting the rain handle watering your lawn, add up quickly across our community. Together, we can make this summer safe, efficient, and

What You Do at the Curb Matters on the Coast

Help us keep your neighborhood clean and your collection day running smoothly! A few simple steps can make a big difference.

- Keep cans at least **3 feet apart**
- Don’t overfill — overflowing carts can cause spills and litter
- Place carts with **lids opening toward the street**
- Set carts out the **night before** your scheduled collection day

Our sanitation trucks use automated arms that rely on proper spacing and positioning. If carts are too close together or facing the wrong direction, they may not be emptied properly.

